

## We assist Lawyers, Estate Executors and families with Estate Clearances.

If your loved one needs to go into care and you have to pack up the home so it can be sold or rented, we are here to help. We also work with executors and assist with the processing of deceased estates.

At this difficult time our experienced team members can work closely with families to clear the home compassionately, swiftly and professionally. All team members are police checked and credit checked.

#### Our team

• We have a large team available at short notice to pack up and clear homes. Our well organised, caring team members are the very same who work for Elderly Assist, Moving Assist and Clutterbusters.

## Sale, disposal and gifting of possessions

 We will ensure that special personal belongings are kept safe for the family and we can ship items nationally or internationally for family members or beneficiaries. We liaise with auction houses, collectors and other organisations to achieve the best price for the home's possessions - but we do not take a commission on sale. We only charge the estate for our time. We also assist with making donations to charities and dispose of any rubbish ethically.

### Preparing the house for sale

• After the house has been cleared we can organise cleaning and garden maintenance by trained professionals in preparation for sale. We will also liaise with real estate agents if desired.

#### Additional services

 We can provide a comprehensive inventory of individual items of property and what has been done with them. At every stage of the process we provide reports to the Lawyer, Estate Executor and/or family.



# What our customers say about us...

# 98% rating from 50 authenticated ratings www.nocowboys.co.nz

100% "I cannot thank Janice and her team enough for their outstanding work. What an amazing company with incredible people! Appointed as Enduring Power of Attorney for a friend in care I was delighted that Elderly



Assist were able to handle the packing and storage of valuable items and arrange the clearance of the entire house and sale of furniture and household items with a very favorable return from traders. They also did a wonderful job cleaning the house so that it could be listed for sale promptly. Janice tailors everything to suit the client and family and works with you to achieve the best outcome and result. Truly awesome! Thank you." – Stephen

100% "I used Elderly Assist to clear and clean my deceased mothers house which had not been well maintained for the last few years. From the first phone call to the end result it was stress free and professional. Everything was handled with care and we were kept informed every step of the way. What would have been a lengthy job for family was accomplished in just over three days. Thank you to Ann and Carlos and the rest of the team." – Jeanette

100% "Janice and her company were absolutely awesome. It is an extremely stressful time when you are dealing with an estate, and I was quite literally spinning around not knowing where to start, and getting into quite a state! Janice took control and managed everything. It was such a relief. Janice uses the most reputable companies, and also finds wonderful charities so nothing goes to waste. I can't recommend Janice and her team more highly." – Kim

100% "Elderly Assist was recommended to me by our neighbour (a GP) after the sudden unexpected death of our Mum. Dad decided he couldn't stay in the house alone and needed to move into care. Leaving a 4 bedroom house of 40+ years of memories ... Janice and her team were invaluable. They knew what was valuable and what was not. Boxes were put aside of items they thought would have sentimental value. In a short space of time the house was decluttered and ready to go on the market. Janice worked closely with the Real Estate agent to ensure the right furnishings were left. Once the house sold items were either sold on behalf, gifted or disposed of. Communication couldn't be faulted - we were kept informed daily initially of what had been done and later by email as things were sold. All was done within the quoted price but saved us so much stress and time. The biggest surprise was once they sold (on behalf) the items of value there was nothing left to pay!" – Katrina

100% "Janice and the team did a fantastic job of clearing up my father's house and placing his goods in storage. They had a really good understanding of what was of value and what we may want to keep. It was very easy and only took only an hour or so of my time. The storage is fantastic with a full inventory of what was in each box to allow me to find things as I need. Would recommend them to anyone who needs help packing up a house and clearing an estate." – Matthew

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