



Elderly Assist Ltd

Moving Assist Ltd

We take the stress out of moving by helping you to downsize, declutter, pack, relocate and unpack.



Janice Willis

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elderlyassist.co.nz

movingassist.co.nz

clutterbusters.co.nz



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What we do:

- Help you downsize and declutter.
- Assist you to prepare your home for sale including general house and garden maintenance.
- Sale and removal of no longer required furniture and belongings. We ensure you receive the maximum return and we do not take a commission on the sale of goods.
- Assistance with donations to charities.
- Organising distribution of treasures to friends or family within New Zealand or overseas.
- Packing, moving and unpacking. We only use professional movers that we trust to take good care of your belongings. In the unlikely event that anything should go wrong, then we do have insurance for your belongings.
- We ensure any rubbish is removed responsibly.
- Cleaning your home after the moving truck has left.
- Provide secure short or long term storage if necessary.
- Assist families, lawyers and powers of attorney with estate clearing.



Hi, I'm Janice, and I can clearly remember the day I came up with the idea for my first business, Elderly Assist.

I had my head in a cupboard full of Tupperware, helping a friend move from the family home they had lovingly occupied for many years. I wondered how the elderly, without friends or family to help, fared in the same situation.

Soon after I set up my business Elderly Assist based on that idea and a heartfelt desire to assist people who are unable to take care of the tasks associated with moving house themselves.

It wasn't long before families and friends of our Elderly Assist clients asked me if we could help them move house, and so Moving Assist was born.

We know downsizing and changes of residence can be a struggle, both physically and emotionally at any stage or age. But sometimes relinquishing possessions can be the biggest worry and so I set up Clutterbusters to help those of our clients who need a helping hand sorting out their home, garage or office - but aren't actually moving. My team and I understand the challenges and we work with our clients to make tough decisions as easy and stress-free as possible.

All three companies use the same team members – we just change our t-shirts.

Whatever your reasons for moving or requiring assistance, we can help. Our team members are experts in moving and downsizing and we look forward to making your move stress and worry free.

Kind regards



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We take the stress out of moving by helping you to downsize, declutter, pack, relocate and unpack.

Thinking of moving into a smaller home or retirement village, but daunted by the amount of work involved? Worried about having to part with treasured lifelong possessions? Moving home can be stressful, but it doesn't have to be. We can manage the entire moving process or any part of your move – we can do as little or as much as you need us to.

Imagine walking into your new home at the end of moving day and seeing all your furniture placed as you had planned, your beds made and possessions and clothes all unpacked and waiting for you to use.

We won't 'take over'. We combine superb organisational skills with our core values of empathy, honesty and caring. We listen to your wishes, liaise with your family where possible and leave clinical or medical matters to the trained professionals. We are your specialist organisers and managers through times of change

Downsizing and decluttering

- The most important thing you can do when preparing to sell your home is to declutter. We will help you make those tricky decisions about what to keep, what to sell, gift or donate.

Preparing your home for sale

- This includes general house and garden maintenance by professionals. Our interior design consultants can help transform its look too, if needed.

Assistance with sale of furniture and belongings

- You might be buying new furniture for your new house or moving to a smaller home. We will organise the sale or disposal of excess items. We ensure you receive the maximum return and do not take a commission on the sale of your goods. We can also assist with gifting to friends and family and donations to your chosen charity.

Packing and moving your belongings

- These are big tasks regardless of age or time of life. We can pack your belongings alongside you - we take great care in this regard. We only use professional movers who we trust to take good care of your belongings. In the unlikely event of something going wrong, rest assured - we have full insurance cover.



Whether it's selling the possessions you no longer need
or cleaning the home you leave
We aim to take the stress out of moving...

- Janice



Planning for your move

- We can help plan the arrangement of your new home and we can also bring furniture you are not sure about. Anything that does not fit or you feel does not belong in your new home we can take back with us and can be sorted out at a later time. We can help arrange the purchase of any furniture and appliances you may need in your new home.

Secure short or long term storage

- You may not have decided what to do with your excess furniture or wish to store it for future use by family members - we have storage available for your items. Should your new home not be ready before you need to vacate your current home we can also store your entire home for you.

Cleaning your current home

- We can give your current home a light clean after the moving truck has left. We can also organise a full commercial clean if necessary.

Unpacking and arranging your new home

- We can unpack your entire home or do as much or as little as you choose. We will arrange your furniture and possessions in your new home as you had planned. We will make up your bed and ensure your clothes are unpacked ready for you.

What our customers say about us...

98% rating from 47 authenticated ratings
www.nocowboys.co.nz



95% "Janice and her team are the most wonderful, supportive and caring people. They assisted and helped me in packing up my home, storing all my gear and moving me into my new home. The team provided to me were professional, friendly and so very helpful. I would recommend them to anyone who is looking to move." – Nicola

98% "Never moved before, They did everything packed and moved what I wanted, Took the rest to sell, give to charity, dump as appropriate. At new site unpacked put everything in appropriate cupboards or drawers, left some cakes had the jug ready to make a cuppa. Absolute minimum stress. I can't praise them enough." - Cyril

100% "Made a demanding situation more manageable. Extremely considerate and thoughtful throughout the process. Very reliable and punctual. Great team work and we felt a part of the team. Especially impressed by how well we were listened to. When a concern was expressed near the end of the move, this was dealt with promptly and professionally. Caring leadership played an important part in the standards displayed by the team. We are recommending the company highly to friends and family. Thank you and best wishes" – Sidney & Miyuki

100% "After 40 years in my own home contracting EA to facilitate my move was the best decision I made throughout out the whole selling and moving process. Not only did Janice and her Teams prepare my house for open days and the eventual sale by de-cluttering and storing surplus furniture and goods in their secure warehouse but they also gave me sound advice, took special care of my belongings and what's more I felt listened to. I can't thank Janice and her people enough for making my move so easy and stress-free. I was able to move into my new home on the designated day, with the knowledge that most of the unpacking had already been done for me, my bed made, clothes in the wardrobe and I could look forward to a peaceful evening in my new home with the added bonus of knowing that I hadn't had to call on the help of family or friends to make this giant lifestyle change. ." – Chris

100% "I cannot speak highly enough of my initial contact with Janice then later, Carlos and the team of Linda, Karen & Nigel who were all thoroughly professional, kind, cheerful and thoughtful. My move could not have been achieved without them. Absolutely everything was packed with care then unpacked and positioned with all packing materials taken away. They worked extremely hard for which I will always be most grateful. Janice calling in with her cookies made the day!" – Nan

100% "Janice's team of Carlos, Lisa, Toni, Nigel and Karen made my move so much easier than it might have been. They took all the stress away and were extremely professional and friendly. The de-cluttering was a major exercise and they managed it extremely well. The packing, moving and unpacking were all managed in good time and I had an apartment that looked like home from the start. I can't thank the team enough for their help and would not hesitate to use Elderly Assist again should the need arise." – Colleen

100% "Janice & her team did a wonderful move for me & were very pleasant all the time it took so much stress of me & my family.

I would recommend them to anyone who needs this type of service so good to have things unpacked & put away & the beds made so I could just fall into bed with no worries." - Norris

95% "The Elderly Assist crew were excellent. Not just did they work well but their attitude, politeness and friendliness made me very comfortable through the process." – Olga

93% "I have just moved my 90+ year old parents to a rest home. Janice and her team have been superb in terms of the extensive help they provided us. They saved me hours of work and used their knowledge to get the best value from the sale of surplus furniture and other belongings that were no longer needed. I unreservedly recommend Elderly Assist." – Michael

100% "Elderly Assist was recommended to me by our neighbour (a GP) after the sudden unexpected death of our Mum. Dad decided he couldn't stay in the house alone and needed to move into care. Leaving a 4 bedroom house of 40+ years of memories (and plenty of "junk") not to mention a garage of tools and an underneath of the house that had stored anything and everything for "just in case". Janice and her team were invaluable. They knew what was valuable and what was not. Boxes were put aside of items they thought would have sentimental value. In a short space of time the house was decluttered and ready to go on the market. Janice worked closely with the Real Estate agent to ensure the right furnishings were left. Once the house sold items were either sold on behalf, gifted or disposed of. Communication couldn't be faulted - we were kept informed daily initially of what had been done and later by email as things were sold. All was done within the quoted price but saved us so much stress and time. The biggest surprise was once they sold (on behalf) the items of value there was nothing left to pay!" – Katrina

100% "Elderly Assist have just helped us move in to a Retirement Village and WOW. What fun we had. A lot of laughter with a fantastic team of the most professional people, who took out all the stress of the move for us.

Being disabled we just sat back and let them do it all. I would thoroughly recommend Elderly Assist to anybody who is moving, and through the positive experience we have had I am spreading the word. Thank you Janice, and please thank all who were involved with helping us. You have a great organisation." – Robin

100% "I used Elderly Assist to help me move house. Janice and her team were professional and efficient and lovely to work with. As a woman on my own I valued the detailed help they could provide in packing up stuff to sell through Trade Me and traders, packing possessions to go with me, taking away rubbish and cleaning the house I was leaving. Also they made a marvellous job of unpacking my stuff at my new residence and nothing was lost. I have no hesitation in recommending them to people contemplating a move. They were very easy to relate to and we had some good laughs." – Joan

100% "Janice, Carlos and team have just shifted my 93yo stepdad from his Mt Eden villa, where he has lived for ever to a new retirement village. This shift would not have been possible had it not been for the professional response provided by this team. After many skip loads of accumulated (rubbish) and packaging of treasures the job was completed in a timely fashion and stepdad settled into his new home, everything setup for him and bed made, can't rate this team more highly, thanks " – Nick

100% "What a thoroughly enjoyable experience! My 88 year old aunt was assisted into a rest home and her house of 20 years packed up, emptied and cleaned in an extremely short space of time. I was dreading this and Janice and her team were amazing. I encourage anyone looking to utilise the services of these wonderful people." – Dave

100% "I fully recommend 'Elderly Assist' they were amazing. They were excellent in every area, assessing, arranging, organising, packing, sorting and clearing. They have many qualities like; honesty, integrity, kindness, consideration and are hardworking." – Di

100% "Janice's team of mature women made my move into a retirement village a breeze. The professional way in which my delicate chinaware and glasses were packed ensured that nothing was broken in transit or in unpacking.

When everything was unpacked these ladies knew just where everything should go. For an elderly male this was a real bonus.

I rate Janice and her team top notch and have no hesitation in recommending them to anyone downsizing and moving house." – Joe

100% "Awesome service! An emotional time clearing out mum's life when she agreed to be a rest home - the same home which our father built 63 years ago... I asked for assistance from Janice and her team on the Monday stating that the property needed to be clear that Wednesday midday. Short notice on our behalf - though Elderly Assist bent over backwards to help us. All was done and dusted by 2pm and some treasures found too. End result - awesome" – Faye

100% "Janice and her team are consummate professionals who ensured that Dads move was as straightforward and painless as possible, at all stages. They have thorough in their communication, and there is immense attention to detail, even to the point where they were making sure Dad had his meals properly. They are not the cheapest service, but I believe that generally you get what you pay for, and in this case you get amazing value for money. Would definitely recommend." – David

100% "Would recommend this business to anyone with elderly parents who are moving. They took all the stress out of a very difficult situation and did an awesome job! Cannot believe how much stuff mum and dad had accumulated over the last 20 years living in their house, it seemed a very daunting task, but within 2 days, thanks to Janice and her crew it was all done to a very high standard. Well done Janice and Linda and everyone else who worked so hard to get the house looking amazing! Thanks so much!" - Alison

100% "Empathetic, honest, efficient and a pleasure to deal with. Janice and her very capable team helped me to first downsize an elderly, and very frail family friend from her serviced apartment into her new rest care facility, and then later, were of immense help again when disposing of her possessions after the family friend passed away. From the sale of possessions at Webbs and passing along other possessions to charity organisations, Janice and her team really were invaluable, and I have no hesitation in recommending their services." – Paul

100% "Did an excellent job and what delightful people, accurate estimates, great care packing. I can't praise them enough." – Owen

100% "Kudos to Janice and her team of amazing workers! Recently my mother moved from her large home in Howick to the Bruce McLaren Retirement Village on Chapel Road, a huge undertaking, which required down-sizing as well as packing. Janice, Trish, Barbara, Bethany and Jessica were all so very considerate and respectful toward my 86 year old mom and I was truly impressed with their sensitivity toward her. Elderly Assist Ltd wasn't the cheapest quote we received, but they are the best! Nothing got broken and moving day was stress-free for my mom. We loved that everything was unpacked for us at the new home and the empty boxes were taken away. If you're looking for an excellent moving company for an elderly parent, don't waste your time searching, go straight to Elderly Assist Ltd." – Jennifer

100% "Janice and her staff recently shifted my mother into a retirement village and were employed to assist all with aspects of the move. They helped to sort her possessions, packed her belongings, disposed of unwanted items, cleaned and even aided with the purchase of new appliances necessary for the village. They were empathetic to the needs of my mother and every consideration was shown to ensure the shift was as smooth as possible. I have no hesitation in recommending Elderly Assist." – Christine

100% "On completion of the work I emailed Janice (unsolicited) as follows: "Your service has been absolutely superb. I (and my family) greatly appreciate the helpful and constructive way you and your daughters have handled everything. if there is ever anything I can do to help you and/or your business just let me know." I confirm these comments and also note that Janice has kept in touch after completion of the job to ensure that any loose ends are tied up. " - Mike

100% "Janice and her very competent team do exactly what they say they will do. Vacating our large and over-filled property was such a major undertaking that I could not have accomplished it without the help of Elderly Assist. Not only did they pack and sort, they arranged for both the sale and disposal of unwanted possessions, organised the movers and even set up our new apartment so we could move in without extra stress. I would certainly recommend them." – Judy

100% "Great service, reliable, experienced, helpful, friendly. Took huge load off our shoulders. Not cheap but worth the cost to give peace of mind." – Peter

100% "They did a great job. I couldn't have managed without them. My parents, especially Mum, having been an organiser and "doer" all her life, did a lot of wanting to interfere, which she is physically no longer able to do. But that didn't stop her from trying! " – Diane

100% "Janice and her team were absolutely wonderful working with us to move and store resident household items while work was conducted in their homes. Very efficient, made the whole situation simple and hassle free for all parties." – Debbie

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