



# Elderly Assist Ltd Moving Assist Ltd

We take the stress out of moving by helping you to  
downsize, declutter, pack, relocate and unpack.



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[elderlyassist.co.nz](http://elderlyassist.co.nz)

[movingassist.co.nz](http://movingassist.co.nz)

[clutterbusters.co.nz](http://clutterbusters.co.nz)



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## What we do:

- Help you downsize and declutter.
- Assist you to prepare your home for sale including general house and garden maintenance.
- Sale and removal of no longer required furniture and belongings. We ensure you receive the maximum return and we do not take a commission on the sale of goods.
- Assistance with donations to charities.
- Organising distribution of treasures to friends or family within New Zealand or overseas.
- Packing, moving and unpacking. We only use professional movers that we trust to take good care of your belongings. In the unlikely event that anything should go wrong, then we do have insurance for your belongings.
- We ensure any rubbish is removed responsibly.
- Cleaning your home after the moving truck has left.
- Provide secure short or long term storage if necessary.
- Assist families, lawyers and powers of attorney with estate clearing.



*Hi, I'm Janice, and I can clearly remember the day I came up with the idea for my first business, Elderly Assist.*

I had my head in a cupboard full of Tupperware, helping a friend move from the family home they had lovingly occupied for many years. I wondered how the elderly, without friends or family to help, fared in the same situation.

Soon after I set up my business Elderly Assist based on that idea and a heartfelt desire to assist people who are unable to take care of the tasks associated with moving house themselves.

It wasn't long before families and friends of our Elderly Assist clients asked me if we could help them move house, and so Moving Assist was born.

We know downsizing and changes of residence can be a struggle, both physically and emotionally at any stage or age. But sometimes relinquishing possessions can be the biggest worry and so I set up Clutterbusters to help those of our clients who need a helping hand sorting out their home, garage or office - but aren't actually moving. My team and I understand the challenges and we work with our clients to make tough decisions as easy and stress-free as possible.

All three companies use the same team members – we just change our t-shirts.

Whatever your reasons for moving or requiring assistance, we can help. Our team members are experts in moving and downsizing and we look forward to making your move stress and worry free.

Kind regards



Janice



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# Elderly Assist Ltd

## Moving Assist Ltd

We take the stress out of moving by helping you to downsize, declutter, pack, relocate and unpack.

Thinking of moving into a smaller home or retirement village, but daunted by the amount of work involved? Worried about having to part with treasured lifelong possessions? Moving home can be stressful, but it doesn't have to be. We can manage the entire moving process or any part of your move – we can do as little or as much as you need us to.

Imagine walking into your new home at the end of moving day and seeing all your furniture placed as you had planned, your beds made and possessions and clothes all unpacked and waiting for you to use.

We won't 'take over'. We combine superb organisational skills with our core values of empathy, honesty and caring. We listen to your wishes, liaise with your family where possible and leave clinical or medical matters to the trained professionals. We are your specialist organisers and managers through times of change

### Downsizing and decluttering

- The most important thing you can do when preparing to sell your home is to declutter. We will help you make those tricky decisions about what to keep, what to sell, gift or donate.

### Preparing your home for sale

- This includes general house and garden maintenance by professionals. Our interior design consultants can help transform its look too, if needed.

### Assistance with sale of furniture and belongings

- You might be buying new furniture for your new house or moving to a smaller home. We will organise the sale or disposal of excess items. We ensure you receive the maximum return and do not take a commission on the sale of your goods. We can also assist with gifting to friends and family and donations to your chosen charity.

### Packing and moving your belongings

- These are big tasks regardless of age or time of life. We can pack your belongings alongside you - we take great care in this regard. We only use professional movers who we trust to take good care of your belongings. In the unlikely event of something going wrong, rest assured - we have full insurance cover.





Whether it's selling the possessions you no longer need  
or cleaning the home you leave  
We aim to take the stress out of moving...  
- Janice



### Planning for your move

- We can help plan the arrangement of your new home and we can also bring furniture you are not sure about. Anything that does not fit or you feel does not belong in your new home we can take back with us and can be sorted out at a later time. We can help arrange the purchase of any furniture and appliances you may need in your new home.

### Secure short or long term storage

- You may not have decided what to do with your excess furniture or wish to store it for future use by family members - we have storage available for your items. Should your new home not be ready before you need to vacate your current home we can also store your entire home for you.

### Cleaning your current home

- We can give your current home a light clean after the moving truck has left. We can also organise a full commercial clean if necessary.

### Unpacking and arranging your new home

- We can unpack your entire home or do as much or as little as you choose. We will arrange your furniture and possessions in your new home as you had planned. We will make up your bed and ensure your clothes are unpacked ready for you.



## What our customers say about us...

98% rating from 47 authenticated ratings

[www.nocowboys.co.nz](http://www.nocowboys.co.nz)

**100%** "I cannot thank Janice and her team enough for their outstanding work. What an amazing company with incredible people! Appointed as Enduring Power of Attorney for a friend in care I was delighted that Elderly Assist were able to handle the packing and storage of valuable items and arrange the clearance of the entire house and sale of furniture and household items with a very favorable return from traders. They also did a wonderful job cleaning the house so that it could be listed for sale promptly. Janice tailors everything to suit the client and family and works with you to achieve the best outcome and result. Truly awesome! Thank you." – Stephen

**98%** "Superb. What an excellent choice we made to let Elderly Assist move us. They decluttered the house first, making it ready for the open homes, stored both goods we wanted to take with us and those we wanted to dispose of. Then a large team of packers arrived to pack and then later unpack. All we had to do was choose what items we needed to take and those we didn't need. On arrival the pantry was stocked, the pots and pans put away, clothes put into drawers and hung, and beds made. Throughout all those involved were understanding, helpful, obliging, and even when we changed our mind over certain things they were cheerful, and nothing was too much trouble. If we ever move again they would have to be our choice." – Michael

**98%** "Janice and her crew were faultless. For us the task of downsizing and moving our belongings into storage then a month later moving us into an apartment seemed an insurmountable task. They handled the whole thing with great skill. We arrived at our new address after a month away to find the apartment fully set up for us to move. Beds made, pots and pans in place, computer set up and cupboards stocked. The place we moved to was about quarter of the size of our old house yet so cleverly did Janice and her crew manage the downsizing we immediately felt at home in our new surroundings. Needless to say we were very pleased with every aspect of Elderly Assist's work." – Robert

**95%** "Janice and her team are the most wonderful, supportive and caring people. They assisted and helped me in packing up my home, storing all my gear and moving me into my new home. The team provided to me were professional, friendly and so very helpful. I would recommend them to anyone who is looking to move." – Nicola

**100%** "I used elderly assist to clear and clean my deceased mothers house which had not been well maintained for the last few years. From the first phone call to the end result it was stress free and professional. Everything was handled with care and we were kept informed every step of the way. What would have been a lengthy job for family was accomplished in just over three days. Thank you to Ann and Carlos and the rest of the team." – Jeanette

**100%** "Made a demanding situation more manageable. Extremely considerate and thoughtful throughout the process. Very reliable and punctual. Great team work and we felt a part of the team."

Especially impressed by how well we were listened to. When a concern was expressed near the end of the move, this was dealt with promptly and professionally. Caring leadership played an important part in the standards displayed by the team. We are recommending the company highly to friends and family. Thank you and best wishes" – Sidney & Miyuki

100% "Janice's team of Carlos, Lisa, Toni, Nigel and Karen made my move so much easier than it might have been. They took all the stress away and were extremely professional and friendly. The de-cluttering was a major exercise and they managed it extremely well. The packing, moving and unpacking were all managed in good time and I had an apartment that looked like home from the start. I can't thank the team enough for their help and would not hesitate to use Elderly Assist again should the need arise." – Colleen

98% "From the initial meetings with Janice and Carlos, to the two days of preliminary packing with Ann and Helen, the four days of final pack, sending loads to family and disposing of unwanted items, and the final unpack, all members of the EA team were friendly, good-humoured, well organised and very hard working. They were a pleasure to have in our home, even at such a full-on and stressful time, despite having already done much decluttering before all this, and working alongside the team, without them we could never have achieved the move in that time. I have already recommended their service to several people, and will continue to do so. Thank you for all the great support." – Anthea

100% "I cannot speak highly enough of my initial contact with Janice then later, Carlos and the team of Linda, Karen & Nigel who were all thoroughly professional, kind, cheerful and thoughtful. My move could not have been achieved without them. Absolutely everything was packed with care then unpacked and positioned with all packing materials taken away. They worked extremely hard for which I will always be most grateful. Janice calling in with her cookies made the day!" – Nan

98% "Never moved before, they did everything packed and moved what I wanted, Took the rest to sell, give to charity, dump as appropriate. At new site unpacked put everything in appropriate cupboards or drawers, left some cakes had the jug ready to make a cuppa. Absolute minimum stress. I can't praise them enough." - Cyril

100% "After 40 years in my own home contracting EA to facilitate my move was the best decision I made throughout out the whole selling and moving process. Not only did Janice and her Teams prepare my house for open days and the eventual sale by de-cluttering and storing surplus furniture and goods in their secure warehouse but they also gave me sound advice, took special care of my belongings and what's more I felt listened to.

I can't thank Janice and her people enough for making my move so easy and stress-free. I was able to move into my new home on the designated day, with the knowledge that most of the unpacking had already been done for me, my bed made, clothes in the wardrobe and I could look forward to a peaceful evening in my new home with the added bonus of knowing that I hadn't had to call on the help of family or friends to make this giant lifestyle change. ." – Chris

100% "Janice, Carlos and team have just shifted my 93yo stepdad from his Mt Eden villa, where he has lived for ever to a new retirement village. This shift would not have been possible had it not been for the professional response provided by this team. After many skip loads of accumulated (rubbish) and packaging of treasures the job was completed in a timely fashion and stepdad settled into his new home, everything setup for him and bed made, can't rate this team more highly, thanks " – Nick



100% "Did an excellent job and what delightful people, accurate estimates, great care packing. I can't praise them enough." - Owen

93% "I have just moved my 90+ year old parents to a rest home. Janice and her team have been superb in terms of the extensive help they provided us. They saved me hours of work and used their knowledge to get the best value from the sale of surplus furniture and other belongings that were no longer needed. I unreservedly recommend Elderly Assist." – Michael

100% "Janice and her company were absolutely awesome. It is an extremely stressful time when you are dealing with an estate, and I was quite literally spinning around not knowing where to start, and getting into quite a state! Janice took control and managed everything. It was such a relief. Janice uses the most reputable companies, and also finds wonderful charities so nothing goes to waste. I can't recommend Janice and her team more highly." – Kim

100% "What a thoroughly enjoyable experience! My 88 year old aunt was assisted into a rest home and her house of 20 years packed up, emptied and cleaned in an extremely short space of time. I was dreading this and Janice and her team were amazing. I encourage anyone looking to utilise the services of these wonderful people." – Dave

100% "I used Elderly Assist to help me move house. Janice and her team were professional and efficient and lovely to work with. As a woman on my own I valued the detailed help they could provide in packing up stuff to sell through Trade Me and traders, packing possessions to go with me, taking away rubbish and cleaning the house I was leaving. Also, they made a marvelous job of unpacking my stuff at my new residence and nothing was lost. I have no hesitation in recommending them to people contemplating a move. They were very easy to relate to and we had some good laughs." – Joan

100% "Janice and her team were incredibly helpful and efficient with clearing out my late father's house. Everything was organised and actioned promptly and with care. I have no hesitation in recommending Elderly Assist." – Julie

100% "Janice and her team are consummate professionals who ensured that Dads move was as straightforward and painless as possible, at all stages. They have thorough in their communication, and there is immense attention to detail, even to the point where they were making sure Dad had his meals properly. They are not the cheapest service, but I believe that generally you get what you pay for, and in this case you get amazing value for money. Would definitely recommend." – David

100% "Janice and her staff recently shifted my mother into a retirement village and were employed to assist all with aspects of the move. They helped to sort her possessions, packed her belongings, disposed of unwanted items, cleaned and even aided with the purchase of new appliances necessary for the village. They were empathetic to the needs of my mother and every consideration was shown to ensure the shift was as smooth as possible. I have no hesitation in recommending Elderly Assist." – Christine

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